

SUCCESS Program Questions and Answers

Church Benefits

Q: *Why are we doing this program?*

A: An historic church like ours has many expenses, and this program is aimed at assisting with our financial goals.

Q: *What does SUCCESS stand for?*

A: Support the UCC with Everyday Shopping Selections!

Q: *How does my purchase benefit the church if I'm getting full face value of the card?*

A: The cards are purchased from a company that issues them to us at a discount. The church keeps the difference, which adds up over time.

Q: *How much does the church get from my purchase?*

A: It depends on the retailer, but it can be anywhere from 1.5% to 16%.

Purchasing

Q: *Why can't I buy cards with my credit card? I like to get mileage points or a cash back bonus.*

A: The fees charged by credit cards would erode the profits going to the church. You'd need to use cash, check, or PrestoPay, but the gain for the church is considerable.

Q: *What is PrestoPay?*

A: You set up a PrestoPay account on www.shopwithscrip.com, and link it to a checking account. For a 15 cent fee, your entire order can be paid automatically this way, and you needn't write a check or pay with cash. This is great for online shoppers.

Q: *Can I order a card in a different denomination than the ones shown on the form?*

A: No, sorry, only the amounts listed on the order form or online are allowed.

Q: *Do the cards expire?*

A: No, they are just like gift cards you would purchase in a store.

Q: *Are there other restaurants and stores available that are not on the order form?*

A: Yes, there are MANY more stores and restaurants than we could fit on the order form. The form shows places that are nearby and popular. To view the entire list, go to www.glscrip.com and click on the Retailer List either alphabetically or by category. This is a great idea before a trip, so you can have cards you'll want at your destination. If you order with the form, you can write these in at the end under "Other retailers not listed".

Q: *I can't always stay for coffee hour, is there another way I could participate?*

A: You can visit www.shopwithscrip.com, create a Family Account, and order online. If you set up a PrestoPay account, your payment can also be done online.

Q: *Is it better for me to order with the paper form at church or on the www.shopwithscrip.com site?*

A: It's your choice, but the online site does provide us with excellent management tools that will help track our progress. It also allows you to review your present and past orders, create a list of favorite cards, and pay online.

Q: *When will the cards be ordered?*

A: Orders will be placed every few weeks on Sunday evening by 7 PM. Generally on the third Sunday of the month an order is placed. Orders submitted by paper order form or online through www.shopwithscrip.com will be ordered at that time

Q: *What if I can't pick up my cards after church on Sunday?*

A: You could make arrangements to pick your cards up another day from Andrea at the church office. Please call ahead to confirm, 673 3231. Otherwise, the cards will be at church the following Sunday.

Q: *Why does it take a week to get the cards I ordered?*

A: Putting the order together takes a bit of time, the cards must be shipped to us, and then sorted to the correct purchaser.

Q: *Is there any way to get a card more quickly?*

A: Yes, if you use ScripNow on the www.shopwithscrip.com site. This allows you to make a purchase yourself, using PrestoPay, and the "card" will come to your computer or smart phone electronically. You may have the choice of printing it or just showing it to the retailer. You can get your card within minutes this way! This is great if you can't plan ahead or something unexpected comes up.

Q: *Can I "reload" my card?*

A: Some retailers allow you to reload your card, others do not. More information is available in the User Guide on the www.shopwithscrip.com.

Payment

Q: *If I am ordering from home, how will I pay you?*

A: You can bring a check or cash to one of the committee members, or set up a PrestoPay account on www.shopwithscrip.com and the payment will automatically come from your checking account for a 15 cent fee.

Q: *Do I have to pay before my order can be submitted?*

A: Yes.